



NUVIEW SYSTEMS INC

## NEW ENGLAND RESEARCH INSTITUTE

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• **Locations:** One • **Industry:** Technology • **Number of Employees:** 200 • **Solution:** NuViewHR

**New England Research Institute (NERI)** is known domestically, and internationally, for its scientific credibility, as well as its efficiency and dedication to cutting-edge technology and recruiting top talent in conducting clinical trials, epidemiologic studies and other public health and education research programs. Their excellence is exemplified by the ongoing development of prolific, peer-reviewed publications authored by NERI scientists. NERI is consistently viewed as a high-caliber contract research organization by a broad range of prestigious clients.

**USING NUVIEW’S TECHNOLOGY TO BETTER SERVE EMPLOYEES** • NERI has been using NuViewHR® since August 2008 as a replacement for an older Spectrum HRVantage system. After looking at eight different competitors in the industry, NERI chose NuViewHR through a comprehensive vendor evaluation process. Chief among its selection criteria, NERI needed a web-based, easy-to use system that didn’t require an IT team or involve ongoing maintenance as their business needs and structure changed.

Through the evaluation process, NERI recognized that NuViewHR’s flexibility and customization capabilities through NuViewTools far outweighed the offerings of any other vendor. In the end, it was NuViewHR’s system flexibility, depth of functionality under a single system and powerful reporting capabilities that earned NERI’s selection.

“NuView had a lot of the system tools built into their basic system and the reporting tools are just phenomenal. The system is so user-friendly that anyone can use it with very little training,” said Jamie Araujo, Human Resource Representative for NERI.

**A SMOOTH IMPLEMENTATION** • The implementation approach was also a critical factor in selecting NuView, as NERI felt that the experience and depth of NuView’s implementation team, and the assurance of a smooth process, were essential to the success of the project.

The software training, combined with a separate high-level implementation meeting, enabled the NERI team to fully understand each of the system areas and customizations.

“The system was very easy to use and NuView’s project management was spectacular,” said Araujo. “We were thoroughly impressed with the NuView team from start to finish – the professionalism, knowledge and availability far surpassed our expectations.”

**CUSTOMIZED FIELDS AND REPORTING TOOLS** • By implementing NuViewHR, NERI now has a comprehensive HR system that provides the following benefits to all areas of their organization:

- Paperless, electronic organization
- Report Writing capabilities for any field in the database (including NERI defined fields)
- Information stored safely in a single location for greater efficiencies and data privacy/protection
- Faster response times to employee and manager questions/queries
- Time and cost savings across all functions
- Convenience of working from home and accessing data because NuViewHR is web-native
- More attractive and timely reports for senior management



200 Brickstone Sq • Suite 303 • Andover, MA 01810 • 978.296.6600 • [www.nuviewinc.com](http://www.nuviewinc.com)

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